1. Eligibility

This service is provided free of charge to current or prospective Gene Tools customers. To help us serve you better, we ask that you use an email address associated with an existing Gene Tools account. New customers can create an account through our online store: https://store.gene-tools.com/

Gene Tools offers three (3) complimentary designs for each new account. After which, purchase is required for us to continue providing support and Morpholino designs.

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2. Confidentiality and Sequence Handling

Gene Tools is committed to maintaining the confidentiality of all Morpholino sequences designed or synthesized for our customers. We will not disclose customer-specific sequences to third parties. However, if another customer independently requests the same sequence or design parameters, Gene Tools reserves the right to fulfill that request.

All submitted sequences and design results are handled with strict confidentiality. Gene Tools does not share, sell, or publicly disclose any customer-specific sequence data.

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3. Intellectual Property and Patent Responsibility

Gene Tools does not claim ownership or license rights over any sequence data submitted through this service or over the designs generated based on such data. Customers are solely responsible for ensuring that any sequence they submit does not infringe upon any existing U.S. patents or other intellectual property rights.

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4. Service Limitations

Gene Tools reserves the right to refuse design requests at our discretion. This includes, but is not limited to, submissions that appear abusive, excessive in volume, unrelated to legitimate use of our products, or otherwise inconsistent with the purpose of the service.

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5. Modifications to the Service or Terms

Gene Tools may update these Terms of Service at any time. Continued use of the design service after any such changes constitutes your acceptance of the updated terms.

6. Contact

If you have any questions regarding these terms or our services, please contact us at custsupport@gene-tools.com